NAVIGATING THE TELEHEALTH NEIGHBORHOOD: GUIDES AND RESOURCES FOR DIGITAL HEALTH INCLUSION

Jaleen Johnson
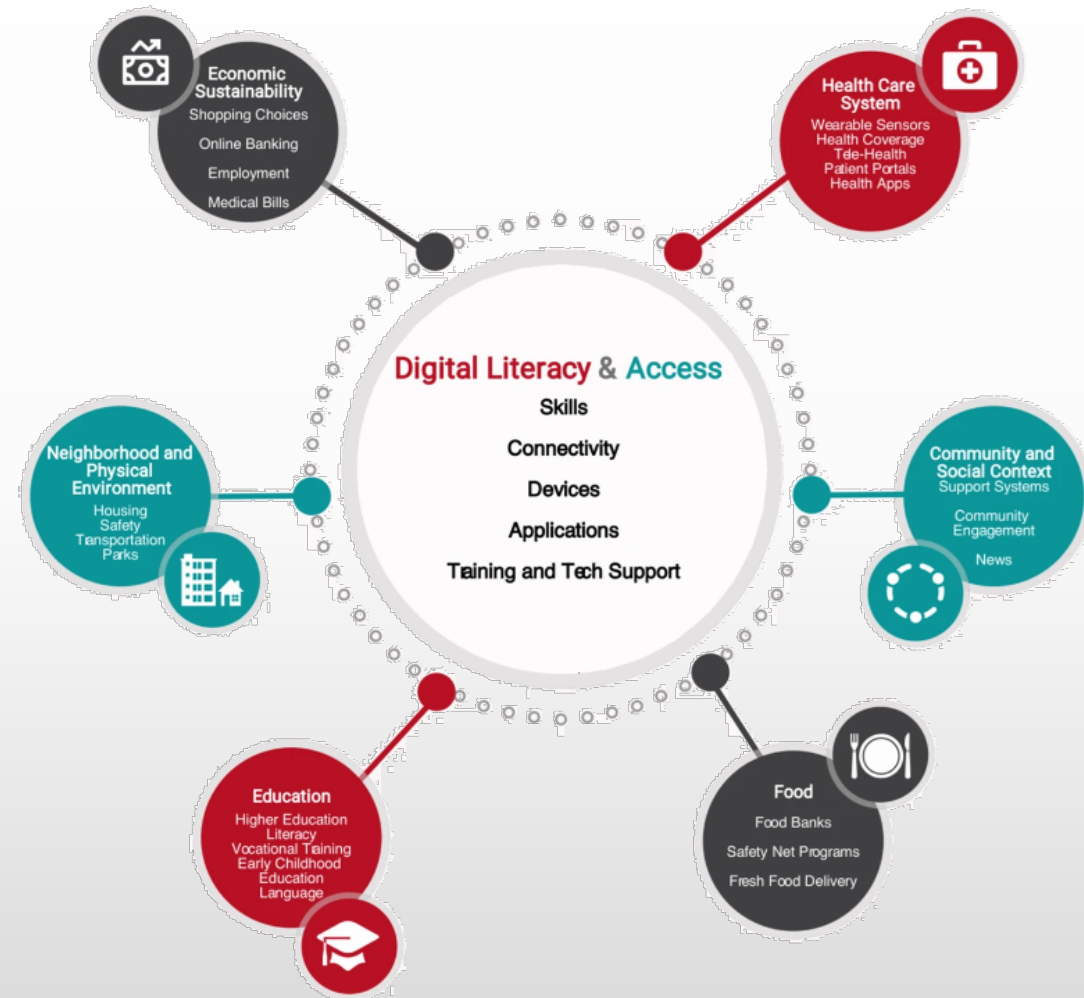
She/Her/Hers
Programs Manager,
UETN and NRTRC
Digital Inclusion Fellow,
NTEN

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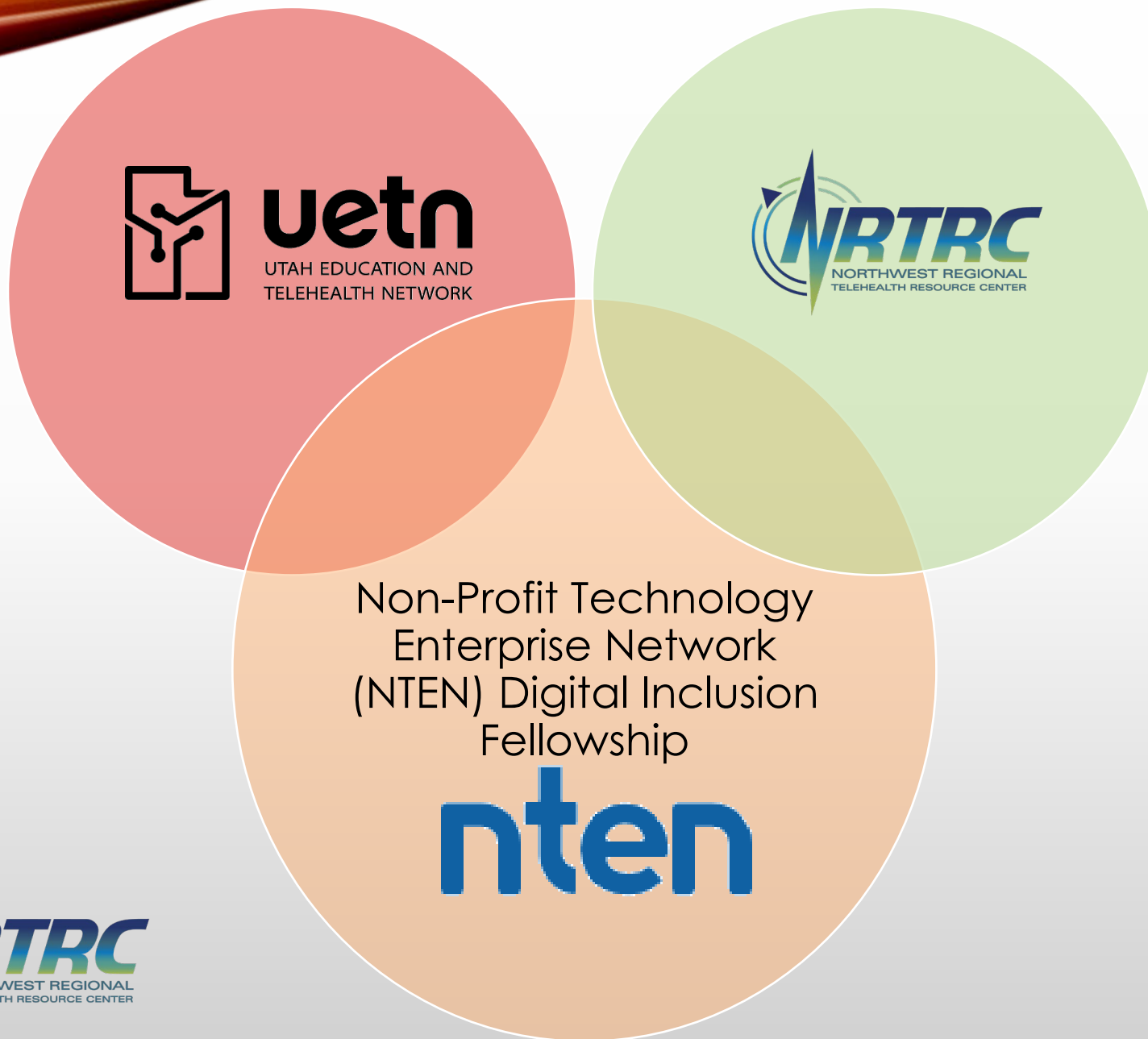NORTHWEST REGIONAL
TELEHEALTH RESOURCE CENTER

- Applications for employment and social services are increasingly and exclusively online
- Sources of health information and patient portals have been digitized
- Increased use of telehealth widening disparities
- Costs of equipping a person to use the Internet and devices to manage healthcare are more sustainable that treating active conditions

Sieck, C.J., Sheon, A., Ancker, J.S. *et al.* Digital inclusion as a social determinant of health. *npj Digit. Med.* **4**, 52 (2021). https://doi.org/10.1038/s41746-021-00413-8

OUR PROJECT: THE NTEN DIGITAL INCLUSION FELLOWSHIP

Non-Profit Technology Enterprise Network (NTEN) Digital Inclusion Fellowship

The Utah Education and Telehealth Network (UETN)

The Northwest Regional Telehealth Resource Center (NRTRC)

Non-Profit Technology Enterprise Network (NTEN) Digital Inclusion Fellowship

NAVIGATING the TELEHEALTH NEIGHBORHOOD

A Guide to Telehealth Access for Digital Navigators

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Training is Live

Telehealth Access Points are now live at:

findtelehealth.nrtrc.org

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NAVIGATING the **TELEHEALTH NEIGHBORHOOD**

A Guide to Telehealth Access for Digital Navigators

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Training is Live

- Uses the terms "navigator" and "participant" to promote adaptability of the course
- 3 Main Sections:
  - Intro to Telehealth for Navigators
  - Telehealth Navigator and Participant Resources
  - Process maps and Participant Considerations for Telehealth Navigation

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THE END

info@nrtrc.org